

# LOGGING AN ABSENCE STAFF - SUB REQUIRED

1. **SIGN IN**: Your first step is to go to the SPERD website <u>stpauleducation.ab.ca</u>

Under the "Staff Info" tab click on the "Atrieve – Self Serve" menu option.



Your login name is the first four letters of your lastname followed by the first four letters of your firstname (same as your network login & password). For those that do not have a network login - this information is available from your school tech.



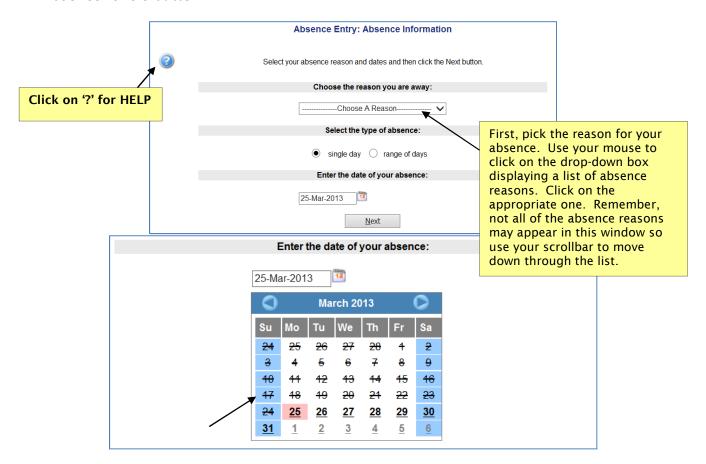
## In MY ABSENCES & DISPATCHES TAB, click on ABSENCE ENTRY





2. ENTER ABSENCE INFORMATION: This is the first screen of the Absence Entry process. Select why you will be away and for what dates (Choose A Reason).

Next, identify the length of your absence by clicking on the appropriate "Type of Absence" circle button.



Finally, pick the dates of your absence. If you are absent for a single day, you will click on the calendar icon which will cause a calendar to display. You will then use your mouse to click on the date of your absence.

If your absence is for several days, you will need to click on both the START and END calendar icons to pick the first date of your absence and the last date of your absence.

When you are finished, click the <u>Next</u> button to move to the next screen.

You will be given an opportunity on the next page to select which days within this range you will be absent for.

As the system uses your leave to request a sub, every effort should be made to enter leaves in advance. If one of your leaves has been missed, the system does allow an employee to enter a leave up to 15 days in the past. If you enter a historical leave, you will not be able to enter a sub. Please advise your school office as they will need to adivse Central Office of the sub used.

If at any time you make a mistake, simply press the "back" arrow on your browser to return to the previous screen.



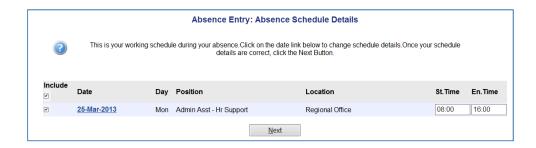
#### 3. ENTER ABSENCE SCHEDULE DETAILS

## The following screen is what **TEACHERS** will see:



If you are away for half of the day, use the AM/PM buttons. If you are away <u>all day</u> use the "full".

## The following screen is what <u>SUPPORT STAFF</u> will see:



If you are away for a short period (less than half or full day) adjust the time manually in the St. Time and En. Time boxes:



Your regular schedule will be displayed so if the details are correct, click the <u>Next</u> button to move to the next screen.

Note: Please make sure your times are correct for when you will be away or the system will put you in for a full day even if you were only away for part of the day. If you are a support staff employee and the schedule shown is incorrect, please contact Lee-Ann Suvak at 780-645-3323 and she will fix your schedule so that you do not need to enter it every time.

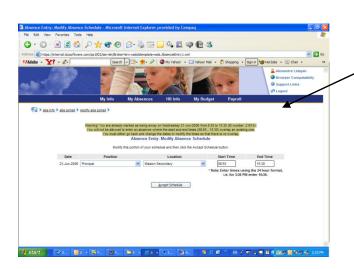


If you are away for a range of days, these dates will be displayed on this page. The days with a checkmark show your absence, if you plan on working for any days in the range, click the appropriate date to remove the checkmark.

The screenshot below is showing this employee will be absent from March 25 - 28, except not absent on the 27<sup>th</sup>.

Include	Date	Day	Position
✓	25-Mar-2013	Mon	Admin Asst - Hr Support
<b>V</b>	26-Mar-2013	Tue	Admin Asst - Hr Support
	27-Mar-2013	Wed	Admin Asst - Hr Support
▼	28-Mar-2013	Thu	Admin Asst - Hr Support

Once you have confirmed your dates, click "Next"

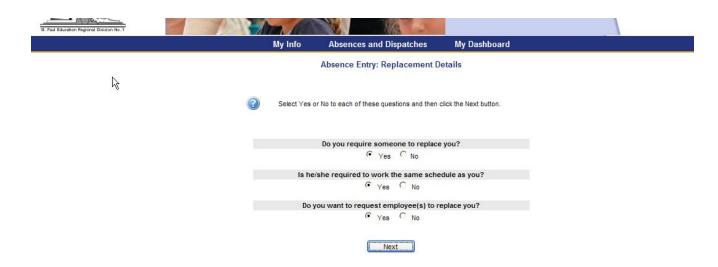


There is a highlighted warning if you have duplicated an absence or there is an error in logging your absence. This warning will always appear at the top of your screen



4. **ENTER REPLACEMENT DETAILS**: The next screen will ask you if you require a sub or not and if so, what hours your replacement will be working. For example, you may be absent for the full day but only require a replacement for the afternoon. You will see a series of questions listed on this page. Use your mouse to click either the Yes or No circle buttons and respond to each question.

Depending on your selection for these three questions, you will be given different prompts as you continue.



If you answer "NO" in the <u>first question</u>, you will skip the sub selections and go on to the leave application entry details.

In you answer "NO" in the <u>second question</u> you will go to the replacement schedule screen.

If you do not need a replacement employee for some of your absence dates or times, you may select those days by clicking on the box under the Include column. The little checkmark will disappear indicating that the replacement employee will NOT be dispatched for those dates.

The screenshot below is indicating the replacement is only required for the afternoon, even though the absent employee is away the entire day:



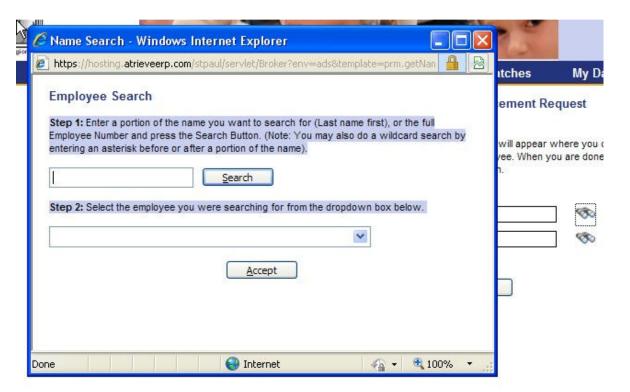


5. **ENTER REPLACEMENT REQUEST:** (optional) The third question in this menu, allows you to request a specific individual to replace you. If you select "no" in the <u>third question</u> you will move on to the next screen and skip the sub-selection screen below. The system will find a sub, just not one of your choosing.

If you answered "yes" in the <u>third question</u>, you can request a specific sub (there is no guarantee of this sub's availability) OR indicate a sub with whom you have already made prior arrangements.



When selecting a sub, click on the binoculars for the selection pop up window and follow the instructions.



Choose the sub you want and click Accept.



Next confirm whether or not you have already contacted the sub and if they have agreed to take the job. This is important because if arrangements have already been made, the system needs to know not to book a sub. If you check "yes" and have not made prior arrangements, the system will not call for a sub.

If you need a replacement employee, you will need to tell the system what Subjects and Levels you require for coverage. Use your mouse to click the drop-down menu under both the Subject and Level columns to list the available choices. Not all of the subjects may appear in this window so use your scrollbar to move down through the list. Elementary teachers may just select "General Elementary" if they wish.



Next, you are able to enter instructions that will be shared with your replacement employee.

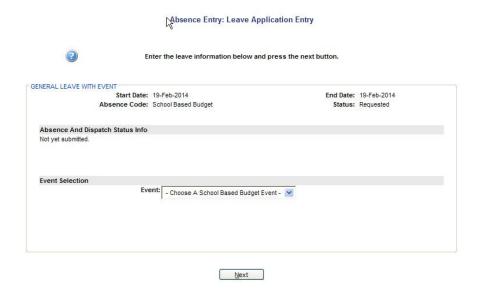
Example: You will need to stay to do lunch hour supervision

Note: the message should not be specific to one sub, as it may be viewed by other subs in the event your sub choice is unavailable.

Click the Next button to move to the next page.



Based on the reason for your leave, your substitute may be charged to another budget area. If so you will see this screen - choose the appropriate event.



The next screen presents the details of your leave request. You will see information from the applicable policy with respect to the leave you have selected. Please ensure all your information is correct.

If you do not have enough days for the selected leave, the system will prompt you to select another reason for the remaining days.

For example, if you select family medical and have no remaining days, the system will prompt you to select "personal leave" to cover off the days of the absence.

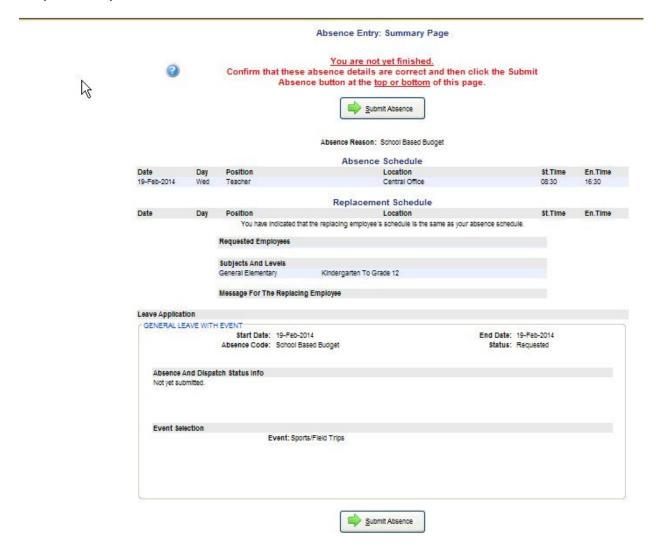
In another example if you have one day of family medical left, but need three days for the absence, you will need to complete two separate absence entries - one for family medical and another for personal leave.

Depending on the absence type selected you may be prompted to answer additional information such as "relationship" or directed to submit a medical certificate. Click "Next" when done with this screen. ABSENCE ENTRY - SUMMARY PAGE

Employees must select the right leave for the circumstances. Falsely claiming leaves will result in discipline, including possible termination. (For example, if you claim "personal illness" for a "family medical" because you are out of family medical days.)



6. **REVIEW SUMMARY PAGE:** You are now at the end of the Absence Entry process. The choices you have made will be listed on this page. If everything is correct click the <u>Submit Absence</u> button. If you wish to make changes, click the browser back arrow or previous link to move back through your pages. You can also click the Restart link to return to the first page of Absence Entry and begin the process again. Remember that the Restart option erases all of your choices made previously.

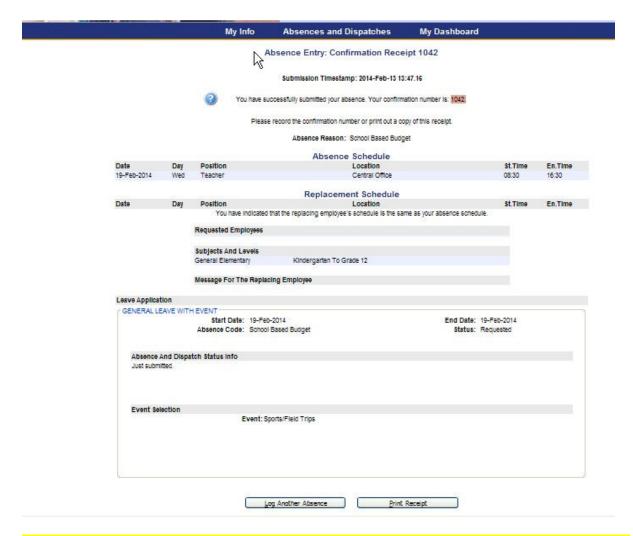


#### 7. ABSENCE ENTRY - CONFIRMATION SCREEN

Congratulations! You have successfully submitted your absence. You will see a Job ID number displayed at the top of this page. This number will assist you when making inquiries regarding your absence through View Absences. Once your absence has been dispatched you can inquire about your replacement by going into Abscences and Dispatches. Clicking on the Job ID number will allow the name of your replacement employee to appear.

Contact your school administration if you need to cancel or make changes to your absence.





### If for any reason you need to cancel a leave/sub, please contact your supervisor.

Not all support staff will be able to select a substitute. If a substitute is required for your position, please review with your supervisor.

You will see your absence entry details one last time. If you have to make corrections, simply press the back arrow in your browser to return to the previous screen(s). The last step will be to click "submit absence" to finalize your submission.

## Once you have clicked "submit absence" you can not go back and make changes.

Once submitted, you have three options:

- Log another absence
- Print receipt
- Logout and exit the program

The following link provides a generic training video:

http://wbx.tscsoftware.com/Training/HR/Absence\_Entry/Absence\_Entry.htm

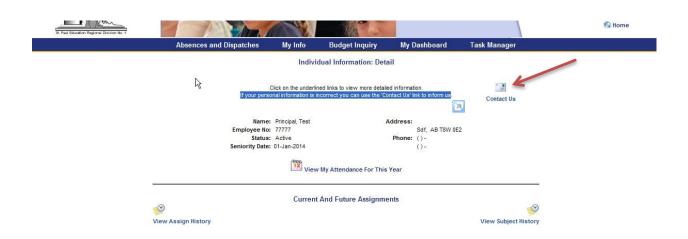


#### 8. MY INFO:

You can also review your individual information, assignment information, earning statement and T4 under the "My Info" tab.



If your individual information changes (address, phone number etc) you can use the "Contact Us" link to inform human resources.



\* Please remember to always "logout" at the top right hand corner when leaving your session.



Note that the program may not be compatible with all browsers.

From the web portal, if you click on "browser compatibility" to the left of your name, it lists all the details:



#### Internet Explorer

Windows 7 - IE 7.0 to IE 9.0 (IE 8 and 9 must turn on compatibility view for this or all sites) Windows Vista - IE 7.0 to IE 9.0 (IE 8 and 9 must turn on compatibility view for this or all sites) Windows XP - IE 7.0 to IE 9.0 (IE 8 and 9 must turn on compatibility view for this or all sites)

#### Firefox

Windows 7 - Firefox 2.0 to 16.0.2 (Note: Clearing your browser cache after an upgrade may be required) Windows Vista - Firefox 2.0 to 16.0.2 (Note: Clearing your browser cache after an upgrade may be required)

Windows XP - Firefox 2.0 to 16.0.2 (Note: Clearing your browser cache after an upgrade may be required)

## Safari

Windows XP, Vista and Windows 7 - Safari 3.X to 5.0.5 Macintosh OSX 10.6 - Safari 3.x to 5.0.5